



EB-2014-0002

IN THE MATTER OF the *Ontario Energy Board Act, 1998*,
S.O. 1998, c. 15, (Schedule B);

AND IN THE MATTER OF an application by Horizon Utilities Corporation for an order approving just and reasonable rates and other charges for electricity distribution to be effective January 1, 2015, and for each following year through to December 31, 2019.

BEFORE: Christine Long
Presiding Member

Emad Elsayed
Member

Cathy Spoel
Member

DECISION and RATE ORDER
January 08 2015

Horizon Utilities Corporation (“Horizon” or the “Applicant”) filed a Custom Incentive Rate (“CIR”) application (the “Application”) with the Ontario Energy Board (the “Board”) on April 17, 2014 under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998, c. 15, (Schedule B) (the “Act”), seeking approval for changes to the rates that Horizon charges for electricity distribution, to be effective January 1, 2015 and each year thereafter until December 31, 2019.

In Procedural Order No. 1, the following were given intervenor status:

- Association of Major Power Consumers of Ontario (“AMPCO”)
- Building Owners and Operators Association (“BOMA”)
- City of Hamilton (the “City”)

- Consumers Council of Canada (“CCC”)
- Energy Probe (“EP”)
- School Energy Coalition (“SEC”)
- Sustainable Infrastructure Alliance of Ontario (“SIA”) and
- Vulnerable Energy Consumers Coalition (“VECC”).

A Settlement Conference was convened on August 27, 2014 and continued to August 29 in which a partial settlement agreement was reached. The unsettled issues were heard in an oral hearing commencing on September 30, 2014. The Board issued its decision on December 11, 2014.

On December 18, 2014, Horizon filed a Draft Rate Order (“DRO”) with the revised models and a proposed Tariff of Rates and Charges. On December 23, 2014 Board staff, and SEC stated that they had no comments regarding the rates in the DRO. EP commented regarding the wording used to describe the partial settlement agreement in the DRO. Horizon filed an updated DRO on December 24 to address this issue. No comments were received from the other intervenors on the DRO.

THE BOARD ORDERS THAT:

1. The Tariff of Rates and Charges set out in Appendix A of this Decision and Rate Order is final, with the exception of rates for the Standby Rate classification which is approved on an interim basis, effective January 1, 2015 for electricity consumed or estimated to have been consumed on and after such date.
2. Horizon shall notify its customers of the rate changes no later than with the first bill reflecting the new rates.
3. Intervenors shall file with the Board and forward to Horizon their respective cost claims within 7 days from the date of issuance of this Decision and Rate Order.
4. Horizon shall file with the Board and forward to intervenors any objections to the claimed costs within 17 days from the date of issuance of this Decision and Rate Order.
5. Intervenors shall file with the Board and forward to Horizon any responses to any objections for cost claims within 24 days of the date of issuance of this Decision and Rate Order.

6. Horizon shall pay the Board's costs incidental to this proceeding upon receipt of the Board's invoice.

DATED at Toronto, **January 08, 2015**

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli
Board Secretary

Horizon Utilities Corporation

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

This schedule supersedes and replaces all previously
Approved schedules of Rates, Charges, and Loss Factors

EB-2014-0002

RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - DELIVERY COMPONENT

Service Charge	\$	15.72
Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018	\$	0.79
Rate Rider for Disposition of Smart Meters – effective until December 31, 2015	\$	0.01
Rate Rider for Recovery of Stranded Meters – effective until December 31, 2017	\$	0.80
Distribution Volumetric Rate	\$/kWh	0.0155
Low Voltage Volumetric Rate	\$/kWh	0.00006
Rate Rider for Disposition of Deferral/Variance Accounts (2015) – effective until December 31, 2015	\$/kWh	(0.0007)
Rate Rider for Disposition of Global Adjustment Account (2015) – effective until December 31, 2015		
Applicable only for Non-RPP Customers	\$/kWh	0.0012
Rate Rider for Disposition of Group 2 Account 1575 – Transition to IFRS – effective until December 31, 2015	\$/kWh	0.0001
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) (2015) – effective until December 31, 2015	\$/kWh	(0.0001)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0080
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0059

MONTHLY RATES AND CHARGES - REGULATORY COMPONENT

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Horizon Utilities Corporation

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

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GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - DELIVERY COMPONENT

Service Charge	\$	39.14
Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018	\$	0.79
Rate Rider for Disposition of Smart Meters Rate Rider – effective until December 31, 2015	\$	2.30
Rate Rider for Recovery of Stranded Meters – effective until December 31, 2017	\$	2.44
Distribution Volumetric Rate	\$/kWh	0.0101
Low Voltage Volumetric Rate	\$/kWh	0.00006
Rate Rider for Disposition of Deferral/Variance Accounts (2015) – effective until December 31, 2015	\$/kWh	(0.0009)
Rate Rider for Disposition of Global Adjustment Account (2015) – effective until December 31, 2015		
Applicable only for Non-RPP Customers	\$/kWh	0.0012
Rate Rider for Disposition of Group 2 Account 1575 – Transition to IFRS – effective until December 31, 2015	\$/kWh	0.0001
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) (2015) – effective until December 31, 2015	\$/kWh	(0.0001)
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0070
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0053

MONTHLY RATES AND CHARGES - REGULATORY COMPONENT

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Horizon Utilities Corporation

TARIFF OF RATES AND CHARGES

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GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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MONTHLY RATES AND CHARGES - DELIVERY COMPONENT

Service Charge	\$	358.02
Rate Rider for Recovery of Stranded Meters – effective until December 31, 2017	\$	3.57
Distribution Volumetric Rate	\$/kW	2.4286
Low Voltage Volumetric Rate	\$/kW	0.02169
Rate Rider for Disposition of Deferral/Variance Accounts (2015) – effective until December 31, 2015	\$/kW	(0.3389)
Rate Rider for Disposition of Global Adjustment Account (2015) – effective until December 31, 2015		
Applicable only for Non-RPP Customers	\$/kW	0.4459
Rate Rider for Disposition of Group 2 Account 1575 – Transition to IFRS – effective until December 31, 2015	\$/kW	0.0459
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) (2015) – effective until December 31, 2015	\$/kW	(0.0190)
Retail Transmission Rate – Network Service Rate	\$/kW	2.7826
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	2.1172

MONTHLY RATES AND CHARGES - REGULATORY COMPONENT

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Horizon Utilities Corporation

TARIFF OF RATES AND CHARGES

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LARGE USE SERVICE CLASSIFICATION

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - DELIVERY COMPONENT

Service Charge	\$	22,822.65
Distribution Volumetric Rate	\$/kW	1.3465
Low Voltage Volumetric Rate	\$/kW	0.02492
Rate Rider for Disposition of Deferral/Variance Accounts (2015) – effective until December 31, 2015	\$/kW	(0.3996)
Rate Rider for Disposition of Global Adjustment Account (2015) – effective until December 31, 2015		
Applicable only for Non-RPP Customers	\$/kW	0.5217
Rate Rider for Disposition of Group 2 Account 1575 – Transition to IFRS – effective until December 31, 2015	\$/kW	0.0537
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) (2015) – effective until December 31, 2015	\$/kW	(0.0222)
Retail Transmission Rate – Network Service Rate	\$/kW	3.1787
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	2.4330

MONTHLY RATES AND CHARGES - REGULATORY COMPONENT

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Horizon Utilities Corporation

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

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LARGE USE WITH DEDICATED ASSETS SERVICE CLASSIFICATION

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than 5,000 kW and is served with dedicated assets. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - DELIVERY COMPONENT

Service Charge	\$	3,807.46
Distribution Volumetric Rate	\$/kW	0.2246
Low Voltage Volumetric Rate	\$/kW	0.02492
Rate Rider for Disposition of Deferral/Variance Accounts (2015) – effective until December 31, 2015	\$/kW	(0.1824)
Rate Rider for Disposition of Global Adjustment Account (2015) – effective until December 31, 2015		
Applicable only for Non-RPP Customers	\$/kW	0.2319
Rate Rider for Disposition of Group 2 Account 1575 – Transition to IFRS – effective until December 31, 2015	\$/kW	0.0239
Rate Rider for Lost Revenue Adjustment Mechanism (LRAM) (2015) – effective until December 31, 2015	\$/kW	(0.0099)
Retail Transmission Rate – Network Service Rate	\$/kW	3.1787
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	2.4330

MONTHLY RATES AND CHARGES - REGULATORY COMPONENT

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Horizon Utilities Corporation

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

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UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/ documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - DELIVERY COMPONENT

Service Charge (per device)	\$	8.13
Distribution Volumetric Rate	\$/kWh	0.0126
Low Voltage Volumetric Rate	\$/kWh	0.00006
Rate Rider for Disposition of Deferral/Variance Accounts (2015) – effective until December 31, 2015	\$/kWh	(0.0007)
Rate Rider for Disposition of Global Adjustment Account (2015) – effective until December 31, 2015		
Applicable only for Non-RPP Customers	\$/kWh	0.0012
Rate Rider for Disposition of Group 2 Account 1575 – Transition to IFRS – effective until December 31, 2015	\$/kWh	0.0001
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0071
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0054

MONTHLY RATES AND CHARGES - REGULATORY COMPONENT

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Horizon Utilities Corporation

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

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SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification applies to safety/security lighting with a Residential, General Service or Large Use customer. This is typically exterior lighting, and often unmetered. Consumption is estimated based on the equipment rating and estimated hours of use. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - DELIVERY COMPONENT

Service Charge (per connection)	\$	5.18
Distribution Volumetric Rate	\$/kW	14.1974
Low Voltage Volumetric Rate	\$/kW	0.01745
Rate Rider for Disposition of Deferral/Variance Accounts (2015) – effective until December 31, 2015	\$/kW	(0.0938)
Rate Rider for Disposition of Global Adjustment Account (2015) – effective until December 31, 2015		
Applicable only for Non-RPP Customers	\$/kW	0.4327
Rate Rider for Disposition of Group 2 Account 1575 – Transition to IFRS – effective until December 31, 2015	\$/kW	0.0446
Retail Transmission Rate – Network Service Rate	\$/kW	2.3122
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.7037

MONTHLY RATES AND CHARGES - REGULATORY COMPONENT

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Horizon Utilities Corporation

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

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EB-2014-0002

STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - DELIVERY COMPONENT

Service Charge (per device)	\$	2.82
Distribution Volumetric Rate	\$/kW	7.4960
Low Voltage Volumetric Rate	\$/kW	0.01702
Rate Rider for Disposition of Deferral/Variance Accounts (2015) – effective until December 31, 2015	\$/kW	(0.7648)
Rate Rider for Disposition of Global Adjustment Account (2015) – effective until December 31, 2015		
Applicable only for Non-RPP Customers	\$/kW	0.4429
Rate Rider for Disposition of Group 2 Account 1575 – Transition to IFRS – effective until December 31, 2015	\$/kW	0.0456
Retail Transmission Rate – Network Service Rate	\$/kW	2.1906
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.6611

MONTHLY RATES AND CHARGES - REGULATORY COMPONENT

Wholesale Market Service Rate	\$/kWh	0.0044
Rural Rate Protection Charge	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Horizon Utilities Corporation

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

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STANDBY POWER SERVICE CLASSIFICATION

This classification refers to an account that has Load Displacement Generation and requires the distributor to provide back-up service. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES - DELIVERY COMPONENT - APPROVED ON AN INTERIM BASIS

GS > 50 kW Standby Charge – for a month where standby power is not provided. The charge is applied to the amount of reserved load transfer capacity contracted or the amount of monthly peak load displaced by a generating facility	\$/kW	2.4286
GS > 50 kW Rate Rider for Disposition of Group 2 Deferral/Variance Account (2015) – effective until December 31, 2015	\$/kW	0.0079
Large Use Standby Charge – for a month where standby power is not provided. The charge is applied to the amount of reserved load transfer capacity contracted or the amount of monthly peak load displaced by a generating facility	\$/kW	1.3465
Large Use With Dedicated Assets Standby Charge – for a month where standby power is not provided. The charge is applied to the amount of reserved load transfer capacity contracted or the amount of monthly peak load displaced by a generating facility	\$/kW	0.2246

Horizon Utilities Corporation

TARIFF OF RATES AND CHARGES

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microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES - DELIVERY COMPONENT

Service Charge	\$	5.40
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ALLOWANCES

Transformer Allowance for Ownership – per kW of billing demand/month	\$/kW	(0.73)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

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SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's License or a Code of Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

CUSTOMER ADMINISTRATION

Arrears certificate	\$	15.00
Statement of Account	\$	15.00
Pulling of Post Dated Cheques	\$	15.00
Duplicate Invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement Letter	\$	15.00
Income Tax Letter	\$	15.00
Notification charge	\$	15.00
Account History	\$	15.00
Returned cheque charge (plus bank charges)	\$	15.00
Charge to certify cheque	\$	15.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special Meter Reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Credit Card Convenience Charge	\$	15.00
Paymentus Service Charge	\$	5.95
Credit Check (plus credit agency costs)	\$	15.00

NON-PAYMENT OF ACCOUNT

Late Payment – per month	%	1.5
Late Payment – per annum	%	19.56
Collection of account charge – no disconnection	\$	30.00
Collection of account charge – no disconnection – after regular hours	\$	165.00
Disconnect/Reconnect at meter – during regular hours	\$	65.00
Disconnect/Reconnect at meter – after regular hours	\$	185.00
Disconnect/Reconnect at pole – during regular hours	\$	185.00
Disconnect/Reconnect at pole – after regular hours	\$	415.00
Install/Remove load control device – during regular hours	\$	65.00
Install/Remove load control device – after regular hours	\$	185.00

OTHER

Service call – customer owned equipment	\$	30.00
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Service call – after regular hours	\$	165.00
Temporary Service – Install & Remove – overhead - no transformer	\$	500.00
Temporary Service – Install & remove – underground – no transformer	\$	300.00
Temporary Service – Install & remove – overhead – with transformer	\$	1,000.00
Specific Charge for Access to the Power Poles - \$/pole/year	\$	22.35
Administrative Billing Charge	\$	150.00

Horizon Utilities Corporation

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

This schedule supersedes and replaces all previously
Approved schedules of Rates, Charges, and Loss Factors

EB-2014-0002

RETAIL SERVICE CHARGES (if applicable)

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's License or a Code of Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically notes that this schedule does contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailer or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for Customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating charged loss factors jointly with distribution rates, he revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0379
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0160
Distribution Loss Factor – Primary Metered Customer < 5,000 kW	1.0276
Distribution Loss Factor – Primary Metered Customer > 5,000 kW	1.0060