

It's time to think differently about how you use electricity

We recently sent you a letter advising that your household would soon be switching to Time-of-Use rates for electricity. This is to confirm that you will begin to be billed on Time-of-Use rates for electricity this month.

Your next Horizon Utilities bill will look a little different – it will include three lines indicating the amount of electricity used by your household during off-peak, mid-peak and on-peak periods as well as the rate applicable for each time period. (See reverse for Time-of-Use rates and time periods.)

How much will my electricity bill be under Time-of-Use pricing?

To understand the effect that Time-of-Use rates will have on your bill, we encourage you to go online at www.horizonutilities.com to view your household's daily energy use data.

To learn more about Time-of-Use rates for electricity, visit www.horizonutilities.com/tou or www.ontario.ca/powersmarter

Questions:

Call 905-522-9200 in Hamilton
or 905-984-8961 in St. Catharines

Email: timeofuse@horizonutilities.com

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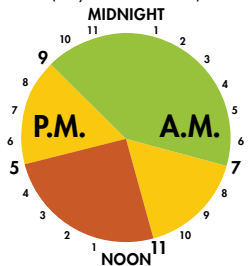


The Cost of Electricity Varies Depending on When You Use It.

With Time-of-Use prices for electricity, the cost of electricity varies based on when you use the electricity. Rates are different depending on the time of the day, day of the week and season of the year.

Summer – Weekdays

(May 1 – October 31)

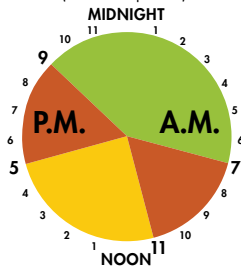


4.4¢
per kWh*

Off-peak
Demand
is lowest

Winter – Weekdays

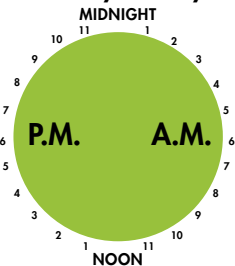
(Nov 1 – April 30)



8.0¢
per kWh*

Mid-peak
Demand
is moderate

Weekends & Statutory Holidays



9.3¢
per kWh*

On-peak
Demand
is highest

The chart below shows some examples of the cost to run various appliances during off-peak, mid-peak and on-peak time periods.

Appliance

Appliance	Time-of-Use Rate Examples		
	Off-peak 4.4¢* per kWh	Mid-peak 8.0¢* per kWh	On-peak 9.3¢* per kWh
Clothes Dryer (1 load)	10¢	18¢	20¢
Washing Machine (1 load)**	34¢	62¢	73¢
Electric Stove (1 family meal)	22¢	40¢	47¢
Dishwasher (1 load)**	16¢	29¢	33¢
Central A/C 25°C/77°F (1 hour)	12¢	22¢	26¢
Central A/C 20°C/68°F (1 hour)	14¢	26¢	30¢

* Rates change twice a year. Visit the Ontario Energy Board at www.oeb.gov.on.ca for current pricing details.

** Cost of electrical water heating included.