



Coming soon!

A new way to manage your electricity costs

Learn about Time-of-Use rates for electricity and how to shift to save.



Ontario is moving to Time-of-Use rates for electricity

Ontario is introducing smart meters and Time-of-Use rates for electricity to encourage residents to reduce their electricity use during peak times and help the environment.



Horizon Utilities customers will shift to Time-of-Use rates throughout 2010

Now that all Horizon Utilities customers have a smart meter installed, we will begin migrating groups of households over to Time-of-Use rates for the electricity they consume.* All customers will be switched over to this new rate structure by the end of 2010.** Other utilities across the province are following this same process.

* Until your household is migrated to Time-of-Use rates, you will not see a change on your electricity bill.

** If you currently purchase your electricity on a contract with an energy retailer, you will continue to be charged according to the terms and prices stated in your contract.



We will give you plenty of advance notice

Since we will be migrating customers to Time-of-Use rates in batches, we will send you a letter advising you of your changeover date in advance of the change.*

Then, watch for a bill insert to be enclosed with your last hydro bill on the old rates. This bill insert will remind you that all electricity consumed in the future will be charged at Time-of-Use rates.

Please note that this changeover to Time-of-Use rates will happen automatically. There is no need for you to do anything.

* If you currently purchase your electricity on a contract with an energy retailer, you will not receive a letter and will continue to be charged according to the terms and prices stated in your contract.



What is Time-of-Use pricing?

The vast majority of Ontario residents pay for their electricity under Ontario's Regulated Price Plan. Under this plan, you pay the same amount for electricity no matter what time of the day you use it.



Under Time-of-Use rates, the cost of electricity will vary based on when you use it.[†] Rates will be different depending on the time of day, day of the week and season of the year.

Consumers who take steps to shift some of their energy use to mid-peak or off-peak times will reduce their electricity costs while helping to improve the environment.

4.4¢ **Off-peak**
per kWh* Demand is lowest

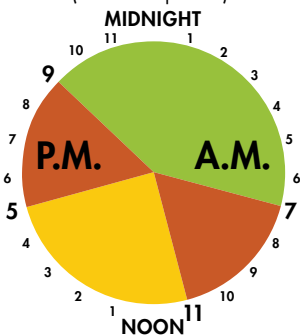
8.0¢ **Mid-peak**
per kWh* Demand is moderate

9.3¢ **On-peak**
per kWh* Demand is highest

Low rates on evenings, weekends and holidays

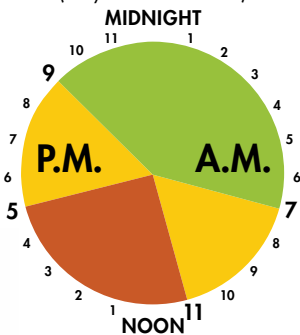
Winter – Weekdays

(Nov 1 – April 30)



Summer – Weekdays

(May 1 – October 31)



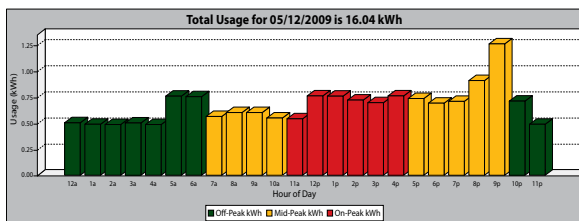
Weekends & Statutory Holidays



[†] If you currently purchase your electricity on a contract with an energy retailer, you will continue to be charged according to the terms and prices in your contract.

How much will my electricity bill be under Time-of-Use pricing?

To clearly understand the effect Time-of-Use rates will have on your bill, we encourage you to go online at www.horizonutilities.com to find out how much electricity your household uses within each Time-of-Use rate period.



Visit www.horizonutilities.com to see your household's electricity use online. No Internet access? Call our Customer Care Centre at 1-866-458-1236.

How much can I save by shifting my electricity use?

One way to benefit from Time-of-Use rates is to shift some of your electricity use to off-peak or mid-peak periods when rates are lower. The chart below shows some examples of the cost to run various appliances during off-peak, mid-peak and on-peak time periods.

Appliance	Time-of-Use Rate Examples		
	Off-peak 4.4¢* per kWh	Mid-peak 8.0¢* per kWh	On-peak 9.3¢* per kWh
Clothes Dryer (1 load)	10¢	18¢	20¢
Washing Machine (1 load)**	34¢	62¢	73¢
Electric Stove (1 family meal)	22¢	40¢	47¢
Dishwasher (1 load)**	16¢	29¢	33¢
Central A/C 25°C/77°F (1 hour)	12¢	22¢	26¢
Central A/C 20°C/68°F (1 hour)	14¢	26¢	30¢

* Rates change twice a year. Visit the Ontario Energy Board at www.oeb.gov.on.ca for current pricing details.

** Cost of electrical water heating included.

Energy saving tips!



Clothes Washing and Drying

- Do some or all of your laundry on weekends or weekdays during mid-peak or off-peak times.
- Wash in cold water and hang laundry out to dry.

Dishwashing

- Set your dishwasher to run after 9 p.m. or on weekends.
- Always run full loads and use the air-dry setting.

Heating and Cooling

- Install a programmable thermostat and set it to reduce your energy use when you are away from home or sleeping. Sign up for **peaksaver**[®] and get a programmable thermostat installed for FREE*, plus receive a \$25 credit on your account. Simply call 1-866-323-0206 or visit **www.horizonutilities.com** to enroll.
- Install programmable baseboard thermostats and set them to lower the temperature by a degree or two during peak times.

Around the House

- Unplug battery chargers as soon as devices are fully charged or when the charger is not being used. Avoid charging batteries during peak periods.
- Create a charging station for battery chargers. Plug chargers into a single power bar equipped with a built-in timer. Set the timer to come on during off-peak times and shut off after only a few hours of charging.
- Plug large-screen TVs, DVD players, game consoles and computer equipment into a power bar. Turn the power bar off when not in use.
- Turn off your computer and monitor when they are not being used. Activate power management features on computers and monitors so that they enter sleep mode when inactive for a short period of time.

* Including cost of installation. Offer valid for new **peaksaver**[®] signups. Terms and conditions apply.

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See for yourself!

Access your account online at www.horizonutilities.com to see how much off-peak, mid-peak and on-peak power your household is using.

Save money!

Visit www.horizonutilities.com/tou or www.ontario.ca/powersmarter for energy conservation tips designed to help you to shift your energy use and save money on your electricity bill.

Power. Smarter.



Ontario

Visit: www.ontario.ca/powersmarter

horizon[®]
UTILITIES *Looking beyond...*

To learn more about Time-of-Use rates for electricity, visit www.horizonutilities.com/tou or call 905-522-9200 in Hamilton, 905-984-8961 in St. Catharines.
Email: timeofuse@horizonutilities.com

www.horizonutilities.com