

Fact Sheet

Horizon Utilities Corporation

- BUSINESS:** The third largest municipally owned electricity distribution company in Ontario.
- OWNERS:** Owned by Hamilton Utilities Corporation (78.9 %) and St. Catharines Hydro Inc. (21.1 %).
- MISSION:** Committed to delivering **safe, reliable** and **cost-effective** electricity distribution services, providing unparalleled **customer value**, and helping to create a culture of **energy conservation** in Ontario.
- SAFE** – 574,002 hours without a lost time incident in 2006.
 - RELIABLE** – On average, customers who experienced an outage in 2006 were only without power for 39 minutes.
 - COST EFFECTIVE** – Provided customers with an average rate decrease of 2.3% in 2006.
 - CUSTOMER VALUE** – 84% of customers report being satisfied with services.
 - ENERGY CONSERVATION** – Energy conservation efforts saved in excess of 29 million kWh in 2006, enough energy to power 3,300 homes for one year and reduce peak demand by 2.25 MW.
- EMPLOYEES:** 360 dedicated and highly skilled employees.
- CUSTOMERS:** Provides electricity and related utility services to over 231,000 residential and commercial customers in Hamilton and St. Catharines.
- Residential customers = 209,370
 - Commercial customers = 22,268
 - New residential and commercial customers connected in 2006 = 1,814
- CONSUMPTION:** Total electricity consumption by Horizon customers in 2006 = 5,5 GWh
- DEMAND:** Peak Load Averages
- Annual daily = 712 MW
 - Winter = 829 MW (lights and electric heating)
 - Summer = 1,125 MW (air conditioning)
- NETWORK:** Operates out of facilities in Hamilton, St. Catharines, and Stoney Creek.
- Size of service area (Hamilton and St. Catharines) = 426 square kilometres
 - Total kilometres of overhead lines = 1,525 km
 - Total kilometres of underground cable = 1,733 km
 - Poles = 52,594
 - Pole-mounted transformers = 13,935
 - Pad-mounted / vault transformers = 9,524
 - Meters = 232,000
 - Smart meters = 7,300
- HEALTH AND SAFETY:**
- Number of hours without a lost time incident = 574,002 in 2006
 - Recognized by the Electrical and Utilities Safety Association for our excellent safety record
 - Recognized by Hamilton Healthy Living for our efforts to create a healthy work environment
 - Achieved Level Two – Healthy Workplace certification from the National Quality Institute in 2006
- ENERGY CONSERVATION:**
- Horizon Utilities Corporation is proud to be a founding member of powerWISE[®], a brand created to promote energy conservation and reduce the demand for electricity in Ontario. powerWISE[®] is a joint initiative of the Ontario Ministry of Energy and six of Ontario's largest electricity distribution companies. For more information, visit: www.powerWISE.ca.

For more information about Horizon Utilities, visit: www.horizonutilities.com

Contact:

Sandy Manners, Director of Corporate Communications
Tel: 905-317-4707 - Email: sandy.manners@horizonutilities.com

Photos available upon request.