



Hamilton

Important Notice Regarding 2012 Water and Sewer Charges

Hamilton City Council approved a 4.25% metered water and sewer rate increase effective January 1, 2012. The revised water and sewer charges below include the Council approved increase.

- ◆ A minimum water charge (progressive, based on size of meter) with most residential services paying \$8.42 per month, includes the first five cubic metres (5m³) of consumption.
- ◆ A usage charge of \$ 1.174 per m³ for all consumption in excess of the minimum.
- ◆ A sewer surcharge of 100% of the water consumption to be billed on the same formula.
- ◆ Flat rate combined water and sewer customer annual charge will increase by 4.25% from the fixed rate of \$822.12 to \$857.06.

These charges are necessary to support the current and long-term financial requirements for operations, upgrades and improvements to the water distribution, wastewater collection and stormwater management systems. The impact of the increase in rates can be mitigated in part through conservation initiatives.

Water and sewer charges appear on your Horizon Utilities bill.

If you have any questions regarding your bill contact Horizon Utilities at 905-522-9200.

For Water Emergencies contact the City Of Hamilton at (905) 546-2489.

How to Calculate Your Bill

Your bill is calculated by adding your monthly minimum fixed charge to your usage charge. Most residential customers are billed bi-monthly. Typical residential minimum charge of \$8.08 per month includes the first five cubic metres (5m³) of consumption for the month. Sewer surcharge is billed at 100% of the water charge.

For example: minimum charge based on a meter size of 16 mm and two months of 20 m³ usage.

Minimum Charge: \$8.42 x 2 months	\$16.84
Usage Charge: (40m ³ - 10m ³) x \$1.174	35.22
Water Charge	\$52.06
Sewer Surcharge	\$52.06
Total Water & Sewer Bill	\$104.12

Utilities Arrears Program

The City of Hamilton provides emergency support to low income households that are facing disconnection or that have been disconnected from a utility.

How to apply

OW participants:

Contact your Case Manager at (905) 546-4800

ODSP participants:

Contact your Case Manager at (905) 521-7280.

Low income families or individuals:

Contact Special Supports at (905) 546-2590

For more information:

Web: www.hamilton.ca/support

Email: support@hamilton.ca

Phone: 905-546-2489 (CITY)